

## **EUC Update**

Claimants who were not receiving unemployment checks on June 30, 2008 because they had exhausted their claim (last year or last spring) are considered "reach back" claimants. The EUC form is mailed out to reach back claimants.

Most claimants currently drawing unemployment checks and exhausting regular benefits will automatically transition into EUC **without** completing a form if one is still within a benefit year. You will receive a check stub message if this applies to you. If you are exhausting a combined wage claim or an interstate claim against Tennessee, you will receive a check stub mailer requesting that you contact your claims office to determine if there is eligibility for a new claim against another state.

When your EUC claim is created, the computer will generate a form called Entitlement to Emergency Unemployment Compensation (EUC) which you will receive in the mail. It will show the phone numbers to certify weekly that can be called on Tuesday through Friday. TIPS will allow you to call once a day to answer questions for one week ending date. If you are behind in certifying for the federal extension, you can begin calling on Tuesday morning and continue calling each day before 4:30 p.m. Central Daylight Time through Friday if you are four weeks behind.

If you have mailed in your EUC claim form and have not received any feedback in the mail, there may be an issue on your claim. If the wage item file showed you had subsequent work, you will receive a letter requesting dates of employment and separation information. When the letter is received back in Nashville, your most recent work will be contacted for separation information and an Agency Decision with appeal rights will be issued.

If your benefit year should end while you are certifying on EUC, you will need to contact your claims office or the claims center if you filed your initial claim by phone or Internet. This call will determine new claim eligibility.

If your last unemployment claim was disqualified because of a discharge or quit separation issue and you have not returned to work and removed the re-earnings requirement, you will not be eligible for EUC08. You will receive a written notice.

Issues about attending school and pensions will require additional processing time.

If you have transportation, childcare or care of relative issues and cannot meet the requirement to actively seek and accept work, you will not meet the eligibility requirement for EUC08. You will receive a written notification.